WELCOME TO ANGLESEY LAKESIDE LODGES

Anglesey Lakeside Lodges are a boutique collection of privately owned and individually loved lodges. The development was the vision of Geoff Green who gained planning permission for a total of 12 lodges on the site of some former fishing lakes.

We'd like to take this opportunity of thanking you for choosing to stay at Anglesey Lakeside Lodges. As owners we pride ourselves on attention to detail and will do all we can to make your stay with us memorable. We hope that everything is as you expected and that you will relax and have a wonderful stay.

Anglesey has some lovely places to visit, along with stunning beaches and beautiful countryside – enjoy the island and enjoy staying in our lodge, as all the owners do when not occupied by guests. We would encourage you to use all the local facilities and get to know your friendly Welsh neighbours and local retailers. It is important that we use the services in the local community as it will create new jobs and sustain existing jobs.

The information in this document is designed to help you get the most out of your time here in safety and comfort, so **please** take a few moments to read it. Feel free to contact us if you have any concerns. We welcome your suggestions on the lodge, places to visit and recommendations for good eating and drinking!

All the owners wish you a wonderful holiday at Anglesey Lakeside Lodges:

- Alaw Lodge Tracey and David
 Anglesey Lodge Richard and Maria
 Bodafon Lodge Geoff and Olwen
- Cadnant Lodge Karina and Andrew
 Lakeside Lodge Gareth and Brenda
- Lakeside Retreat Chris and Linda
- Lower Lake Boathouse Steve and Gemma
- Menai Lodge Geoff and Olwen
- The Top Boathouse Rosie, Wendy and Derek
- Tryfan Lodge David and Sara

ESSENTIAL INFORMATION

Our Site Environment

Anglesey Lakeside Lodges is a tranquil area of natural beauty and our lakes are fed by a natural spring. We are blessed with a wide variety of wildlife, flora and fauna and we would ask that you help us preserve the area by respecting the environment and maintaining peace and quiet for the wildlife and for other guests. Please respect the privacy of other guests and refrain from walking or fishing in the immediate vicinity of other lodges. Loud music, swimming in the lakes and disorderly behaviour is not permitted. You may not realise that you are talking loudly when in the hot tub, be aware that noise travels easily across the site at night.

Rubbish

Our rubbish is collected by a private company which sorts it at their depot for recycling. Please take rubbish to the large bin at the main gate during your stay and particularly at the end of your holiday. Do not leave rubbish outside unless it is in the bin as it will be scattered by animals.

If you prefer there are recycling containers at:

- Llanfairpwll (Co-op) glass, cans, paper
- Beaumaris (castle car park) glass, cans, paper, textiles

Keys

Keys are kept in a key safe and the owner will notify you of the number required to open the safe and access the keys. Please take care of the keys. Failure to return keys or loss of keys will incur a charge.

Wi-Fi

Please be aware that mobile phone reception is quite poor at the lodge Complementary Wi-Fi is provided but again, due to our remote location the service can sometimes be unreliable.

Use of the Wi-Fi is subject to the terms and conditions set out in the wireless internet policy at the end of this Welcome Pack. By using our password to access the internet you are agreeing to the terms and conditions of this policy. WiFi passwords will be provided to you by the owner.

Power Failure

Check the main breaker first and then the individual circuit breakers. Normally you should be able to reset the system.

Equipment/Appliance Instructions

Where necessary these will be provided in the lodge, normally in the kitchen area.

Hot water

The lodge is fitted with a "combi" boiler so hot water is available at all times but it can take a little while for hot water to reach the shower.

Heating

All lodges are equipped with heating and owner's will provide any instructions that you may need.

Over-Occupancy

We do not allow (and are not insured for) more than the number of guests permitted in each lodge e.g. three bed lodges/6 persons, 2 bed lodges/4 persons and 1 bed lodges/2 persons. We reserve the right to charge an excess of £100 per person, per night if this number is exceeded.

Breakages

We hope that you will look after our property but know accidents do happen from time to time. Please make a note of any breakages. This will help us to replace items quickly for our next guests. You may also use this sheet if any appliances appear to be faulty or something didn't operate to the standard you expected.

Guest Book/Feedback

We hope you will find time to write in our Visitors Book – it is intended for you to leave recommendations (or not!) of places you have enjoyed visiting, restaurants, walks etc, for the benefit of future visitors.

If something doesn't meet your expectations please let us know immediately so we can endeavour to resolve this before you leave.

Garden Furniture

Each lodge is provided with garden furniture, if there are any soft furnishings for example cushions, owners will let you know where these are kept. Please return the cushions from where you found them when you have finished using them or if it is raining.

Games and Jigsaws

Normally these are provided but due to Covid-19 restrictions these have been temporarily removed.

Maps and guides

Normally these are provided but due to Covid-19 restrictions these have been temporarily removed.

Arrival and Departure Times

Normally this is 4.00pm arrival and 10.0 a.m. departure. However, due to Covid-19 and the need to sanitise lodges our cleaners require longer to ensure the safety of our guests. The temporary arrival time is currently 5.00pm and departure time is 9.00 a.m. We would appreciate you leave the lodge well ventilated (prior to the arrival of the cleaner) and in a clean and tidy state, locking all the doors and returning the key into the key safe. Please also ensure that you empty the bins and take the rubbish to the refuse area at the entrance to the site.

Bio/Septic Tanks

We use a bio/septic tank for waste so we can only put toilet paper down the loo. Under no circumstances bleach down the toilet.

For processing our waste water we use an environmentally friendly "Bio" Septic Tank. Please, under no circumstances place anything other than toilet tissue down the toilet. To do so may cause a problem with the septic tank that will affect the toilet and the processing of waste.

Please do not flush away anything like disposable nappies, wet wipes, sanitary towels/tampax, cotton wool pads, condoms, cotton wool buds etc. To assist you we have placed a lined waste bin the bathroom where you can safely discard this type of waste.

Privacy

The lodges at Anglesey Lakeside are all individually owned, therefore we request that guests respect the privacy of our neighbours and refrain from walking or fishing in the immediate vicinity of other lodges. Many guests visit Anglesey Lakeside Lodges for rest and recuperation and to escape the "rat race" of life. To this end we ask that you respect other guests' privacy and maintain the peace and tranquillity of the site by not playing loud music and engage in behaviour that may offend other guests.

Dogs

As you know some lodges do take well behaved dogs, however when outside the lodge they must be kept on a lead at all times. This will minimise the risk of accidents where an unleashed dog could run in front of a car, bite someone or worry the farm animals or wild fowl nearby. Please ensure that you clean up after your dog when it has been to the toilet, particularly as children who stay at the lodge will play on the lawns surrounding the lodge. You should also clean up after your dog if fouling takes place on road/paths or common areas within Anglesey Lakeside Lodges. Please note, dogs are not permitted to swim or paddle in the lakes and are not allowed upstairs or on furniture. We have a vacuum cleaner for you to remove any dog hair from the floors. Any items damaged by your dog will need to be paid for.

EMERGENCY CONTACT NUMBERS

The Owners

The owner of the lodge will have provided you with a contact phone number

Hospital - 24 hour Accident & Emergency service

Ysbyty Gwynedd, Penrhosgarnedd, Bangor, Gwynedd, LL57 2PW 01248 384384

Health Centre

Llanfairpwll Health Centre Siglan Terrace, Ffordd Penmynydd, Llanfairpwll Anglesey, LL61 5YZ Tel: 01248 714388 Website : <u>http://www.llanfairpwllhealthcentre.co.uk/</u>

Pharmacy

Rowlands Pharmacy:

- Formers Builders Yard, Coronation Road, Menai Bridge, LL59 5BD 01248 712328
- 17 Castle Street, Beaumaris, LL58 8AP, 01248 810 312

Dentist

Beaumaris Dental Health Care 6 Castle Street, Beaumaris, LL58 8AP 01248-811041

Vet

Bodrwnsiwn Veterinary Group Pentraeth Road, Four Crosses, Menai Bridge, LL59 5RW

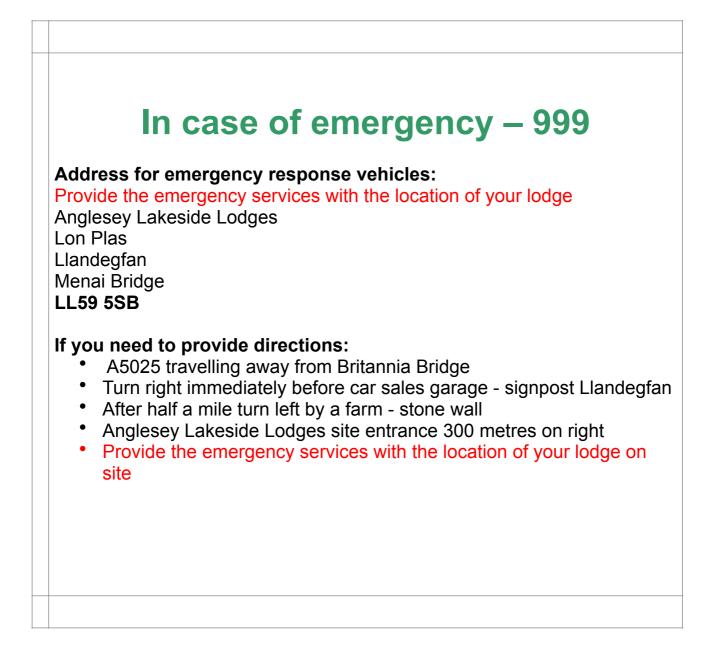
01248-716617

| Emergency | 01407 |
|-----------|--------|
| Tel: | 720800 |

Taxis

- Mark's Cabs Menai BridgeC- 01248 800 000/ 07900 917688
- Tacsi Mon Taxi Menai Bridge 01248 334455/ 07378 585853
- Beaumaris Cars Beaumaris 01248 717777/ 07989 431935
- PG Cars Llanfairpwl 01248 716503/ 01248 717777/ 07717 256901)

- M & M Taxis Llanfairpwl (01248 717173)
- A2B Taxis Beaumaris 07928 006050
- Premier Cars Bangor 01248 362362



SHOPS/AMENITIES TO ANGLESEY LAKESIDE LODGES

Cycle Riding

Bicycle hire is available at Lys Llewelyn, Aberffraw. Opening times are Monday to Thursday 9-5 and Friday 9-4. Bikes can be booked (in advance) for a minimum of one hour up to a maximum of 5 hrs. Prices range from children's bike \pounds 12.50 to Adult at \pounds 20. Telephone 01407-840940

Fishing Lessons

If you'd like fly fishing lessons (£20 per hour) ring Syd Houghton on 01248-811024. Use of tackle during the lesson is provided. Different abilities catered for. Licence not needed for casting. Otherwise licence needed for over 12's which are available on line or from a local Post Office.

The Anglesey Sea Salt Company

Location : Brynsiencyn (next to the Sea Life centre) Telephone : 01248 430871 Special Offer for Anglesey Lakeside Lodge guests only - a free 10g picnic pack of pure sea salt (worth £1.25) with purchases over £5. Please take your Hoseasons confirmation with you to claim this offer.

Coarse Fishing

As we have a limited selection of fish in our lakes (trout and coarse) you may want more sport and variety of fish to test your angling skills! If this is the case we would highly recommend Llyn y Gors which is only about 1 mile from Anglesey Lakeside Lodges. They have a number of lakes and a large tackle shop, with food and drink and toilet facilities on site.

The owner of the site has offered our guests special rates, the normal day rate for coarse fishing is £10, but this is reduced to £8. There is also a Lilly Pad Pond for £5. The Specimen Old Lake is £15 but you do need to ring up and book yourself in as this lake is very popular. All rates are per person. In order to take advantage of the special rates for the coarse lake please take a Llyn y Gors flier from the sideboard drawer (that has been edited to include Anglesey lakeside lodges), with you and hand it in when you arrive. See <u>www.fishing warehouseshop.co.uk</u> and <u>http://</u><u>www.llynygors.co.uk</u>. Llyn Y Gors, Llandegfan LL59 5PN (01248-713410)

WATERSPORTS AND GUIDED WALKS/ ROCK CLIMBING

EXCLUSIVE TO ANGLESEY LAKESIDE LODGES 10% OFF RIB RIDE

If you want to experience an adrenaline rush of high speed turns why not try out a RIB RIDE. A one hour speed boat trip taking in the Menai Straits, Britannia Bridge, Menai Bridge, The Swellies and up to Beaumaris.

Ring 0333 1234 303, or email <u>info@ribride.co.uk</u> or see the website <u>www.ribride.co.uk</u> for further information

Climb Snowdon, Guided Walking/ Rock Climbing

Summit To Do - Half or full-day climbing and guided walking offered with a qualified guide.

SNOWDON DAY - guided climb up and down Snowdon Mountain, the highest peak of Wales& England (alter native routes available).

ANGLESEY (HOLY ISLAND) DAY - experience spectacular coastal scenery around North & South Stacks and Holyhead.

Take in the views, learn about mountain topography & safety, great photo opportunities etc. Prices include lunch & drinks and transport and specialist equipment if rock climbing.

Scrambling, Abseiling, Caving and alternative walking routes can be arranged on request.

Jim & Julia Kelly, Summit To Do (07787 57 6058, Email: james_julia.kelly@yahoo.co.uk). Authors of "A Mountain Runner's Guide to Snowdonia" and "A Trail Runner's Guide to North Wales". See flyer in this folder

Boat Trips or Boat Hire

Charter fishing, Pleasure Cruises and Short Fishing Trips Location : Beaumaris - Telephone : 01248-810251

WATERSPORTS (continued)

Plas Menai National Watersports Centre

Caernafon, LL55 1UE (01248 670964/0845 846 0029)

Bulkely Hotel

Beaumaris - can arrange bike & kayak hire

Funsports

Beach Terrace, Rhosneigr, LL64 5QB (01407 810899) 2 hour Taster Sessions – Windsurfing, Surfing, Sit on Top Kayaking, Stand Up Paddle Boarding, Powerkiting.

Porth Daniel

Water Street, Menai Bridge, LL59 5DE (01248 717784)

TREAT YOURSELF TO IN LODGE THERAPIES

Why not treat yourself to an in-lodge therapy. A **r**elaxing foot massage which can help to detox and re-energize without any effort!

Carolyn Barritt

Reflexologist ITEC qualified at Hammersmith Hospital, London

Tel: 07922000539

email: carolynebarritt@hotmail.com

WINING AND DINING WITHIN 10 MINUTES AWAY

Menai Bridge

The Bridge Inn Restaurant and Bar (Tafarn Y Bont) - situated by The Menai Suspension Bridge . Quite posh for a pub, nice conservatory. Telford Road, Menai Bridge, LL59 5DT (01248 716888)

Freckled Angel – combined the concept of the Spanish tapas with British flavours and techniques. Recommended by our guests. 49 High Street, Menai Bridge, LL59 5EF (01248 209952)

Sosban and The Old Butchers Restaurant – Trip Advisor number 1 locally for **fine dining**. 1 High Street, Menai Bridge LL59 5EE (01248208131)

Hyde out Bar-b-Q & Smokehouse – Southern Barbeque. 1 Cornonation Road, Menai Bridge, LL59 5BD (01248 345956)

Sea Wave – delicious Fish & Chips - 12, Bridge St, Menai Bridge, L59 5DW (01248 716398)

Jade Village - Cantonese food in a spacious restaurant. Reasonable value set course menus. Good Crispy Duck! Have a drink whilst you're waiting and admire their aquariums! *Recommended by our guests*. Mona Road, Menai Bridge, LL59 5EA (01248-715409)

The Liverpool Arms – newly refurbished, excellent locally sourced food, weekly quiz night, patio garden. St Georges Road. Menai Bridge LL595EY (01248 712453) - down by the harbour.

The Aukland Arms – simple local pub, live music and quiz nights. Great pizzas. Water Street, Menai Bridge, Anglsesey LL59 5DD (01248 712545) - down towards the harbour.

The Anglesey Arms – recently refurbished, smart, attentive staff, Mona Road, Menai Bridge, L59 5EA (01248 712305) - by the bridge entrance

Four Crosses - family run public house, varied & interesting menu. Menai Bridge, LL59 5RP (01248-712230).

The Gazelle – pub between Beaumaris and Menai Bridge (sharp turn off road so look out for it) – on the shores of the Menai Strait with panoramic views of Snowdonia, good pub food. Glyngarth, Menai Bridge, LL59 5PD (01248 713364)

WINING AND DINING WITHIN 10 MINUTES AWAY

Beaumaris

Ye Olde Bulls Head - fine dining Loft Restaurant as well as popular Brasserie. Castle Street, Beaumaris, LL58 8AP (01248 810329)

The Bulkeley Hotel - elegant Georgian hotel in the heart of Beaumaris. Welsh afternoon tea in traditional coffee shop, comfortable lounge, Bistro and silver-service restaurant. Good Sunday lunch. Castle Street, Beaumaris, LL58 8AW (01248-810415).

Beau's Tea Shop - old fashioned tea rooms, good selection - breakfast, tea, kids menu. Castle Street, Beaumaris, LL58 8AP

Red Boat Ice Cream Parlour – homemade ice cream as well as panini, baguettes, sandwiches, cakes, "Fair Trade" coffee & smoothies. *Recommended by our guests.* 34 Castle Street, Beaumaris, LL58 8BB (01248 810022) web: www.redboatgelato.com

Red Wharf Bay

The Ship Inn - lovely olde worlde pub with superb views & 48 varieties of whisky! Good restaurant. Red Wharf Bay, LL75 8RJ (01248 852568)

The Old Boathouse - café/restaurant. Good food, beautiful scenery. Red Wharf Bay, LL75 8RJ (0124852731)

The Tavern 1924 - conservatory with magnificent views of Red Wharf and Benllech Bay, large decked area outside. Fresh locally sourced food, well stocked bar. Either drive through the park or take a short & pleasant walk from Benllech beach. St David's Park, Pentraeth, LL75 8RJ (01248 852341)

MORE PLACES TO EAT & DRINK (A LITTLE FURTHER AWAY)

The Bull Inn, Pentraeth – well priced carvery every day. Need to book on Sundays. Main Road Pentraeth Gwynedd LL75 8LJ (01248 450232)

Ann's Pantry, Moelfre – pretty café & restaurant, serving locally sourced fish and meat. Lovely for afternoon tea. Moelfre, LL72 8HL (01248 410386)

Pilot Boat Inn, Dulas - a family run pub on the main Moelfre to Amlwch road. Real ale, pub food, beer garden, **play bus for children**, large car park. About 12 miles away. Efail Bach, Dulas, LL70 9EX (01248-410205)

The Lobster Pot, Church Bay - renowned seafood restaurant with a homely atmosphere. Holyhead LL65 4EY (0871 426 5657)

ANGLESEY LAKESIDE LODGES WIRELESS INTERNET POLICY

Wireless Code – This will be provided to you by the owner

Sometimes the WiFi service may be disrupted and you will then have difficulty getting a signal, if this is the case please switch off the electric at the socket which feeds the router, leave it for a five minutes and turn it back on again, this will re-boot the rooter if there has been a disruption to the service.

Under no circumstances should you tamper or try to reset the rooter itself, to do so will result in a program failure and complete loss of WiFi.

This agreement sets out the terms and conditions on which wireless internet access ("the Service") is provided to you, a guest of a property rented though Anglesey Lakeside Lodges and the Owner in consideration for your custom, your agreement to these terms and conditions.

1. Extent of the Service

1.1 Anglesey Lakeside Lodges and the Owner do not recommend in particular the use of any websites (or other internet related services) ("Internet Services") and your use of Internet Services is carried out entirely at your own risk.

1.2 Anglesey Lakeside Lodges and the Owner have no responsibility for, or control over, the Internet Services you access and do not guarantee that any services are error or virus free.

1.3 Anglesey Lakeside Lodges and the Owner have no responsibility for, or control over, the information you transmit or receive via the Service.

1.4 Save for the purposes of network diagnostics Anglesey Lakeside Lodges and the Owner do not examine the use to which you put the Service or the nature of the information you send or receive.

1.5 Anglesey Lakeside Lodges and the Owner do not guarantee:

1.5.1 the availability of the Service;

1.5.2 the speed at which information may be transmitted or received via the Service; or

1.5.3 that the Service will be compatible with your equipment or any software which you use.

ANGLESEY LAKESIDE LODGES WIRELESS INTERNET POLICY CONTINUED

1.6 [Whilst Anglesey Lakeside Lodges and the Owner take reasonable steps to ensure the security of the Service and to prevent unlawful access to information transmitted or received using the Service] we do not guarantee the security of the information which you may transmit or receive using the Service or located on any equipment utilising the Service and you accept that it is your responsibility to protect your information and have adequate security (in terms of equipment and procedures) to ensure the security, integrity and confidentiality of your information and data.

1.7 Anglesey Lakeside Lodges and the Owners reserve the right at all times to withdraw the Service, change the specifications or manner of use of the Service, to change access codes, usernames, passwords or other security information necessary to access the service.

2. Your Use of the Service

2.1 You must not use the Service to access Internet Services, or send or receive emails, which:

- are defamatory, threatening, intimidatory or which could be classed as harassment;
- contain obscene, profane or abusive language or material;
- contain pornographic material (that is text, pictures, films, video clips of a sexually explicit or arousing nature);
- contain offensive or derogatory images regarding sex, race, religion, colour, origin, age, physical or mental disability, medical condition or sexual orientation;
- contain material which infringe third party's rights (including intellectual property rights);
- in the reasonable opinion of Anglesey Lakeside Lodges and the Owner may adversely affect the manner in which we carry out our business; or
- are otherwise unlawful or inappropriate;

ANGLESEY LAKESIDE LODGES WIRELESS INTERNET POLICY CONTINUED

2.2 Music, video, pictures, text and other content on the internet are copyright works and you should not download, alter, e-mail or otherwise use such content unless certain that the owner of such works has authorised its use by you.

2.3 Anglesey Lakeside Lodges or the Owner may terminate or temporarily suspend the Service if we reasonably believe that you are in breach of any provisions of this agreement including but not limited to clauses 2.1 to 2.3 above.

2.4 Anglesey Lakeside Lodges and the Owner recommend that you do not use the service to transmit or receive any confidential information or data and should you choose to do so you do so at your own risk.

2.5 The Service is intended for guests use only. In the event that you use the Service for commercial purposes we would specifically refer you to clause 4.2 below.

3. Criminal Activity

3.1 You must not use the Service to engage in any activity which constitutes or is capable of constituting a criminal offence, either in the United Kingdom or in any state throughout the world.

3.2 You agree and acknowledge that Anglesey Lakeside Lodges or the Owner may be required to provide assistance and information to law enforcement, governmental agencies and other authorities.

3.3 You further agree Anglesey Lakeside Lodges and the Owner are entitled to cooperate with law enforcement authorities and rights-holders in the investigation of any suspected or alleged illegal activity by you which may include, but is not limited to, disclosure of such information as we have, and are entitled to provide by law to law enforcement authorities or rights-holders.

ANGLESEY LAKESIDE LODGES WIRELESS INTERNET POLICY

4. Other Terms

4.1 You agree to compensate Anglesey Lakeside Lodges and the Owner fully for any claims or legal action made or threatened against Anglesey Lakeside Lodges or the Owners by someone else because you have used the service in breach of these terms and conditions, and in particular clause 2.1 to 2.3 and 3.1 above.

4.2 Whilst Anglesey Lakeside Lodges and the Owner do not seek to limit our responsibility for fraudulent misrepresentation, we have no responsibility (to the extent permitted by law) to compensate you (whether or not we are negligent) for any direct financial loss, loss of profit, revenue, time, anticipated savings or profit or revenue, opportunity, data, use, business, wasted expenditure, business interruption, loss arising from disclosure of confidential information, loss arising from or in connection with use of the service or inability to use or access the service or a failure, suspension or withdrawal of all or part of the service at any time or damage to physical property or for any other similar direct loss that may arise in relation to this agreement whether or not we were advised in advance of the possibility of such loss or damage.