

HEALTH AND SAFETY

It is important that you read and understand this section

P O L I C Y

Anglesey Lakeside Lodges recognise that the health and safety of our owners, service companies and visitors is of paramount importance. To this end, safety will always take precedence over expediency and we will involve all interested parties in the ongoing development and implementation of our health and safety procedures.

All owners meet regularly and Health and Safety is always included on our Agenda, this provides us the opportunity to address the following business:

- update any health and safety procedures
- take account of any views that have been suggested by our visitors. (Please contact your individual lodge owner if you have any suggestions).
- review our ongoing compliance with health and safety regulations
- identify any new hazards and implement appropriate action

Anglesey Lakeside Lodges welcomes visitors to our stunning lodges so they may enjoy the peace and beauty of our unique lakeside location. Although we appreciate that our visitors are on holiday and want to relax, there are some important Health and Safety issues that need to be highlighted, these are set out in the following pages.

YOUR SAFETY

Emergency Numbers

Please see separate page at the end of the Welcome folder.

Directions for Emergency Services

Please see Emergency Numbers page at the end of the Welcome folder.

Carbon Monoxide and Smoke Detectors

Carbon monoxide and smoke detectors are fitted in all lodges. If these devices set off an alarm please remove yourself to an outside area immediately. The carbon monoxide detector is regularly tested.

Supervision of Children

Please be aware of the potential dangers around the property for children. Never leave children unattended and be sure to supervise them very carefully especially in areas where they may be most at risk e.g. on the jetty, edge of lake, near the hot tub or in the lounge when the log fire is alight. Children must be accompanied at all times if fishing.

Site and Lodge Illumination

In order to minimise light pollution there is no road or pavement lighting on the site. However a torch (which is regularly tested) is supplied inside the lodge for those guests who venture outside when it is dark. Take care as the roads may be uneven. Some lodges have outside lights that come on automatically during darkness if the lodge is approached by car or person. However, if outside lights are manually switched on please remember to switch them off when you retire for the night.

Dangers of Open Water

Please act sensibly on the jetty and always ensure that children are supervised at all times when near the open water. Diving from the jetty or swimming in the lake is not permitted. Anyone with an open wound to their forearm or hand should not have direct contact with water. The lake water can transmit disease and infection. Avoid direct contact with water especially if you have any open wound to your forearm or hand. Do not drink the lake water. A life ring and rope are provided please make yourself familiar where these are located.

Please do not use the jetty in the dark or if you have been drinking alcohol. Take extra care if it is wet and slippery. Please do not interfere or allow children to play with this – **it may be needed to save a life.** During the winter months the lakes may be frozen, under no circumstances should you attempt to walk on the frozen water.

Guests are not permitted to use their own boats or inflatables on the lakes, if they do so, it is at their own risk and Anglesey Lakeside Lodges do not accept liability for any loss or injury. If your lodge has a gate to the lake always ensure that the gate to the lake is kept closed.

Site Speed Limit

Please note the speed limit throughout Anglesey Lakeside Lodges is 5mph, extra care should be taken when passing lodges in the event children are at play.

Log Fire

Please read the separate pages regarding the safe use of the log fire (under Fire Protection Section). It is essential that you keep the doors closed when the fire is lit.

Gas Certificate

The gas boiler has been inspected and a gas certificate has been issued. This certificate is located on the inside of the door to the boiler.

Dogs

Well behaved dogs are welcome in some lodges. Please do not leave your dog unattended in the lodge and dogs are now allowed on furniture or in bedrooms. We have a vacuum cleaner for you to remove any dog hair from the floors. Any items damaged by your dog will need to be paid for. When outside the lodge dogs must be kept on a lead at all times. This will minimise the risk of accidents where an unleashed dog could run in front of a car, bite someone or worry the farm animals or wild fowl nearby. Please ensure that you clean up after your dog when it has been to the toilet, particularly as children who stay at the lodge will play on the lawns surrounding the lodge. You should also clean up after your dog if fouling takes place on road/paths or common areas within Anglesey Lakeside Lodges. Please note, dogs are not permitted to swim or paddle in the lakes.

First Aid Kit

There is a small first aid kit provided, please familiarise yourself as to its location.

Liability

Please note that Anglesey Lakeside cannot accept responsibility for owner's cars and these are parked at the owner's risk. Please ensure that your bicycles and car doors are locked as well as ensuring that the lodge is locked and windows are closed if you go out. Please leave valuables out of sight. Anglesey Lakeside is not responsible for the loss or theft of any personal items.

Accidents

If you have an accident at Anglesey Lakeside Lodges please report this to your lodge owner. You will be asked to complete an accident reporting form so any required actions may be taken.

Decking

Please take extra care on the decking when it is wet or freezing as it can be slippery.

Wildlife and Livestock

We are lucky to have a variety of wildfowl and farm animals around the lodge. But please note that all animals can bite, or carry disease. You are advised not to touch the animals. If you have contact with any animals or touch the lake water please wash your hands with anti-bacterial liquid prior to eating, drinking or smoking etc. Examine your skin for bites and ticks – seek medical assistance if evident.

Stairs

Take care on the stairs making sure you put the light on when using at night. Do not leave any items on the stairs. Someone might slip!

Bio/Septic Tank

We use an environmentally friendly "bio" septic tank for processing our waste water. Please under no circumstances place any materials other than toilet tissue down the toilets as the system is easily blocked. The system is only suitable for soft tissue. You must not flush feminine hygiene products or contraceptives. Please ABSOLUTELY NO WET WIPES as these block the system. Misuse will be both inconvenient and costly to rectify. To assist you we have placed lined waste bins in the

bathroom where you can safely discard waste. Please do not put bleach down the toilet.

Lost/Found Person Guidelines

If you feel a member of your party has gone missing and cannot be contacted or has not been seen for some time, you are advised to:

- Immediately Contact any owners that may be on site or if not available contact the local police (nearest main station is Bangor on 0330 330 0101 or Emergency 999) and follow any instructions carefully
- In the case of a lost child or vulnerable person it would be advisable to alert any neighbouring guests particularly if they have children.
- Search any obvious areas of the site were someone could have become trapped or children may go to play e.g. open water areas, ditches, maintenance areas, play areas, hot tubs.

You are reminded that Anglesey Lakeside Lodges is a natural site with open water lakes and no security gates as such you are advised to ensure:

- Children & any vulnerable persons are kept with you and supervised by a responsible adult at all times
- Always let your party members know where you are going to be or what time you are expected return should you separate
- Keep your mobile phones charged, ensure you have the contact numbers for all your party.
- Where possible do not walk around the lakes alone in the dark.

Fishing

If you do fish in the lake beware there is a danger from electrocution by fishing near a live overhead wire. Always check carefully before casting and do not cast on the side of the lake near overhead power cables. You are advised to wear eye protection at all times while casting with flies, hooks attached etc. and show consideration to others when back casting to avoid injuring anyone. Avoid contact with the lake water by wearing gloves and protective clothing when fishing.

Please avoid causing distress to fish and wildlife, pollution, disturbance to the lake bed and potential spread of infection or alien-invasive species by disinfecting equipment, avoiding littering and following government guidelines and legislation.

Report any discharges into the water to your owner.

Environmental Considerations

To minimise light pollution and respect the environment, please be considerate in the use of energy by turning off lights when not required (please remember to switch off outside lights when you retire for the night). Please conserve water, ensure heating is used sensibly and identify if any towels do not require laundering. We encourage you to use local services and shop locally to support the rural community in Anglesey.

Drones

Due to the potential of drones to injure people or damage buildings and stress livestock, and to respect other guests' privacy drone flying over the site is prohibited.

Hot Water Bottles

If these are provided, please note that these are for ornamental purpose only as they can be a cause of scalding.