

ANGLESEY LAKESIDE LODGES
IMPORTANT INFORMATION FOR OUR GUESTS
RELATING TO COVID-19

The Owners of Anglesey Lakeside Lodges would like to take this opportunity of thanking you for visiting us during these testing times. In order to make you feel as safe and comfortable as possible we have listed below some actions we have taken and some advice which you may find useful. If you have any concerns please contact the lodge owner direct who will do what they can to help you.

1. In order to allow our cleaners longer to clean the lodge our temporary arrival time is now 5.00pm and we would request that you vacate the lodge at 9.00am. Please be assured that stringent additional cleaning practices have taken place before your arrival and we will confirm that no one will enter the property once cleaned. Keys and any key pads will be sanitised.
2. If you have been unwell with any Covid-19 symptoms such as high temperature (above 38 deg C), new or worsening cough, loss of sense of smell or taste/have had positive Covid-19 test or have been in contact with someone unwell with Covid 19 in last 14 days we respectfully request that you postpone your stay at Anglesey Lakeside Lodges.

If you develop any of these symptoms whilst staying in a lodge, we request that you vacate the lodge immediately and report to a Government testing centre and contact the owner to let them know. Guests should also contact the owner immediately if they are contacted by the Track and Trace system, as they will also be required to vacate the lodge immediately.
3. All guests have been provided with contact details of the lodge owner should they have any queries or wish to report symptoms.
4. All guests to stay alert and practice good hand hygiene and social distancing as appropriate.
5. Guests are encouraged to bring such items as gloves, disinfectant and hand sanitizer.
6. As some local facilities and/or pubs/restaurants/shops may be operating limited hours or indeed may not be open we would recommend that guests bring extra food with them, this would also reduce reliance and congestion in local shops. In order to check what is available you should check on the internet, a good source of information is www.facebook.com/AngleseySocialmedia or www.onionring.co.uk/search.php?name=anglesey
7. We would request that guests do not meet or gather with friends from other lodges or invite/ entertain visitors or allow children to roam unsupervised around the site in case they inadvertently break the social distancing rule.
8. Please do not to place any wipes in the toilet as we use bio tanks on site (see more information on this in the Welcome Pack located on our website).
9. As the virus is an airborne disease we want to reduce the risk to our cleaning staff who would normally strip beds. However, the act of stripping beds would result in the linens being wafted in the air which may increase infection rates for the cleaners. We therefore ask that guests please strip all beds prior to departure which will help reduce the risk to our cleaning staff.
10. We would ask guests to please leave upstairs windows open to ventilate the lodge on departure
11. As our hot tubs will be subject to rigorous checks they may not be up to temperature on arrival. The hot tubs will be checked regularly during your stay by staff that will adhere to any social distancing rules and using PPE where appropriate. More importantly we would ask you not to share hot tubs between guests staying in other properties. Although the rim, controls and lid handles of the tub will be sanitized prior to your arrival you may wish to re-clean before use.
12. We want our guests to enjoy the lodge and areas surrounding the lodge and to be able to walk freely on the site, but please observe any social distancing rules at all times.
13. There are no communal facilities or office on site and lodges are located well apart. The only area that will be used by other guests is the refuse area and we recommend that all guests should bring and wear gloves and wash hands after visiting this area.
14. In accordance with Government Tourism guidelines we have removed non-essential items from the lodge, these include (but is not limited to) jigsaws, maps, books, hairdryers, leaflets, DVD's, ornaments.